



July 22, 2002

State of New Hampshire  
DEPARTMENT OF ENVIRONMENTAL SERVICES

6 Hazen Drive, P.O. Box 95, Concord, NH 03302-0095  
(603) 271-3503 FAX (603) 271-5171



Marilyn Plourde  
Pillsbury Lake Water District  
9 Franklin Pierce Drive  
Webster, NH 03303

**LETTER OF DEFICIENCY WSEB 02-65**  
**CERTIFIED MAIL #7099 3400 0003 0689 6147**

Subject: Webster - Public Water System: Pillsbury Lake/Franklin Pierce (EPA #2462040)

Dear Ms Plourde:

The records of the Department of Environmental Services (DES) show that the Pillsbury Lake/Franklin Pierce water system is classified as a community water system (CWS), as defined by RSA 485:1-a. A CWS is defined as any water system that serves at least 15 service connections used by year-round residents or regularly serves at least 25 year-round residents. As such, the water system is required to have a certified operator to operate and maintain the water system to protect public health pursuant to RSA 332-E and NH Administrative Rule Env-Ws 367.

On May 21, 2002, DES mailed to you a letter requesting Pillsbury Lake/Franklin Pierce water system obtain a certified operator and respond to DES by June 21, 2002, with the name of the retained operator. As of this date, DES has not received a response to that letter. If our records are in error and you presently have a certified operator, please notify this office in writing by August 2, 2002.

If you do not have a certified operator, DES believes the violation can be corrected by taking the following action:

1. **By August 16, 2002**, obtain a certified operator of the proper grade to operate and maintain the water system and notify DES in writing of the name and license number of the operator.

In the event compliance is not achieved within the above time periods, DES may take further enforcement action, including issuing an order requiring the deficiency to be corrected, initiating an administrative fine proceeding and/or referring the matter to the NH Department of Justice for imposition of appropriate penalties.

Please address any correspondence requested above to:

Alan Leach  
Department of Environmental Services  
Water Supply Engineering Bureau  
6 Hazen Drive, PO Box 95  
Concord, NH 03302-0095

**Letter of Deficiency WSEB 02-65**

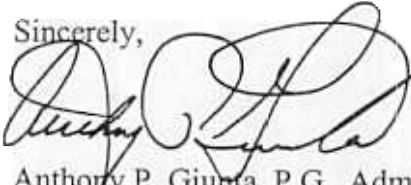
Pillsbury Lake/Franklin Pierce

July 22, 2002

Page 2 of 2

Please contact Harrison "Chip" Mackey by phone at (603) 271-2410 or email at [hmackey@des.state.nh.us](mailto:hmackey@des.state.nh.us) or Alan Leach by phone at (603) 271-2854 or email at [aleach@des.state.nh.us](mailto:aleach@des.state.nh.us) should you have any questions about the requirements listed in this letter.

Sincerely,

A handwritten signature in black ink, appearing to read "Anthony P. Giunta", written over a light gray rectangular background.

Anthony P. Giunta, P.G., Administrator  
Water Supply Engineering Bureau

H:\WSEB\ENFMON\ENFORCE\LODS\CERTOP\2462040 LOD 02-65.doc

■ Gretchen Rule, DES Legal Unit  
P. Nicholas Van Loan, MD, Town of Webster Health Officer  
Kevin Muzzey, Sampling Agent  
US EPA Region 1